



# DB SCHENKER | parcel Shipments in the Nordic countries

**DB SCHENKER | parcel** services offer an easy, flexible way to send parcels to from business to business in the Nordic countries. Choose the option that suits your needs from our versatile range of services.

You can order **DB SCHENKER | parcel** services from the **DB SCHENKER | connect** online service with just a few clicks. Parcel services can be integrated seamlessly into your delivery chain and customer service. For more information on integration options, please get in touch with your contact person at DB Schenker.

Our certified quality, environment and security policy and AEO F status from the Finnish Customs underline the reliability of our partnership.

## Need more information?

Call 010 520 01 or visit us online at [www.dbschenker.com/fi](http://www.dbschenker.com/fi)



**DB SCHENKER | parcel services feature real-time tracking from pick-up to delivery, as well as comprehensive reporting services.** Cost-effective DB SCHENKER | parcel services are provided according to current freight rates, service fees and the General Terms and Conditions, available via the eSchenker online service or your contact person. Below you will find an overview of the key features of the service.

## Shipments in the Nordic Countries

### Transportation order and value added services

Place your transportation order no later than 12 noon on your desired pick-up date. You may supplement your transportation order with value added services. Information on these supplementary services is available in a separate brochure.

### Pricing

A shipment consists of a single packages. Pricing is based on the transportation distance and chargeable weight of the shipment. The chargeable weight is based on a volumetric weight (1 m<sup>3</sup>= 280 kg) or the actual weight of the packages. The higher of these two chargeable weights will be used.

### Size and properties of shipments

The maximum weight of a package is 30 kg and maximum length 2 m. The maximum volume of a shipment is 0,25 m<sup>3</sup> and the maximum weight 99 kg.

### Transportation documents

Address labels with SSCC barcodes for tracking are available at our online services. You can also track your shipment at [DB SCHENKER | connect service](#).

### Lead time

We deliver shipments to the consignee on weekdays within 1-3 days, depending on the destination country and delivery area.

### Pick-up

We pick up shipments on working days between 8 a.m. and 4 p.m. Any location-specific exceptions are indicated in **DB SCHENKER | parcel** schedules.

### Delivery

Shipments are ordered using delivery terms DDP or DAP and delivered to the consignee indicated in the order. If the consignee is not available or the delivery cannot be completed on the agreed date, the shipment is returned to the terminal and a surcharge is placed for re-delivery.

### All services under one roof

We provide comprehensive solutions from transportation to warehousing and value added services. With our help, you can reach your customers easily in Finland and abroad.

### Check list for smooth transportation

1. Place your transportation order via online services.
2. Pack your shipment so that it can withstand handling and transportation.
3. Attach an address label with an SSCC barcode to each package.

You can track your shipment at [DB SCHENKER | connect](#).

