

Customs services

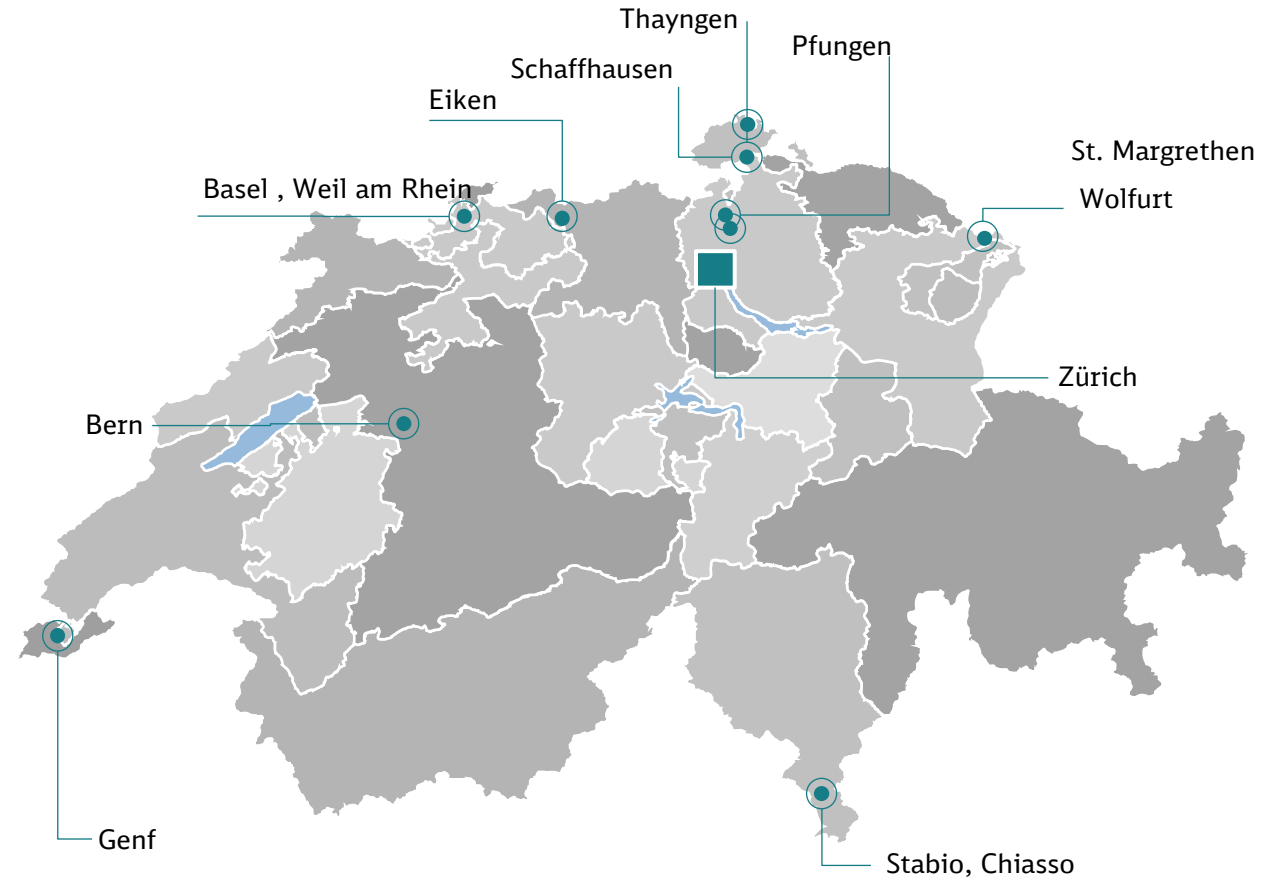
Crossing borders
made easy

Our locations with customs clearance

Switzerland

- Basel
- Bern
- Eiken
- Genf
- Pfungen
- Schaffhausen
- St. Margrethen
- Stabio
- Chiasso
- Thayngen
- Weil am Rhein
- Zürich

- Wolfurt (Austria)



Customs services

Part of our networked logistics systems

With our networked logistics systems and direct freight services, we have the expertise that comes with years of experience in cross-border freight. Our efficient customs clearance processes ensure that goods flow quickly and efficiently across borders without interruption. This means maximum delivery speed with customs handling integrated into the freight forwarding process. The ideal product for every requirement – individual and tailor-made:

- DB SCHENKER *customs basic*
- DB SCHENKER *customs border*
- DB SCHENKER *customs dedicated*
- DB SCHENKER *customs complete*
- DB SCHENKER *customs consulting*

Advantages for our customers

- Interfaces with all parties involved in the process
- Perfectly coordinated, fully integrated and automated processes
- Maximum use of synergies
- High transparency in adaptive systems
- CRM tailored to customs requirements
- Avoidance of customs risks
- Professional, fast, competitive



Customs services

Additional customs services

We look for solutions, minimize customs risks and optimize your processes

Together with our customers

- we prepare bespoke, easy-to-understand solutions, both within and outside our networked logistics systems
- we agree error-free handling processes
- we eliminate your customs risks with our knowledge
- we define solutions that are optimally adapted to your processes
- we take responsibility with our expertise
- we arrange transparent and attractive rates



Customs services

Our expertise

- We inform you of risks and the controlling tools designed to overcome them
- Diverse options with customs tower solutions, in-house customs engineering and the customs competence center
- Experts in interfaces
- Experts in customs warehousing
- Preparing documents for automated processing and archiving
- Extensive additional customs clearance services
- Advice and training that is easy to understand
- Expert recommendations, support during customs audits



Training

Transport and logistics expertise

Professional advice and training

Need specialists who can analyze your import/export processes, help you optimize workflows and offer good solutions? Want to train your employees in all the important customs requirements in order to avoid customs risks?

Book training or advice from one of our professional, practice-oriented team members who knows the subject matter inside out. We provide on-site support directly at your premises and can submit you a tailor-made offer.

In-house training on trade-related topics

- INCOTERMS®
- Customs issues
- Transport insurance/liability
- And much more...



Meet customers demands through DocMaster

Digital document handling using DocMaster

Sending of requested documents can be fully automated, either by mail or using a WebClient, according to your needs.



Certifications and approvals

Authorized economic operator status

Approved for all simplified customs procedures

Approved as regulated agent (site-specific)

GDP/GMP conformity in handling pharmaceuticals (site-specific)

Swissmedic operating license (site-specific)

Land transport part load network: Quality management ISO 9001

Air and ocean freight: Quality management ISO 9001

Procurement, distribution, production and warehouse logistics: Quality management ISO 9001

National and international trade fair logistics, sports events and event logistics: Quality management ISO 9001

Special transports: Quality management ISO 9001

Environmental management and occupational health and safety management ISO 14001 and OHSAS 18001

Conformity with food and feed legislation: Hygiene and HACCP (Regulation (EC) No 852/2004 and 183/2005)

Safety/quality in transport companies: Safety and Quality Assessment System (SQAS, site-specific)

Security in transport: Transported Asset Protection Association (TAPA, site-specific)



DB Schenker is at your side

Customs services



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