

Terms and Conditions of SCHENKER EOOD for Ocean Freight

Schenker EOOD is registered in the commercial register of the Sofia District Court under company file 17548/31.08.1993, with headquarters and managing address in Sofia, Nedelcho Bonchev St., Bulstat 831618508, e-mail address: schenker.bg@dbschenker.com.

The following conditions shall apply to all individual agreements concluded by SCHENKER EOOD with the CUSTOMER for the provision of ocean freight transport and all services connected with this. **SCHENKER EOOD acts exclusively in the name and as agent of the NVOCC The Great Ocean Line Pte Ltd. based in the Republic of Singapore.** The wording of this document must be interpreted in this regard. This quotation contains ocean freight services which are based on the tariff or freight and other charges (as the case may be) of the NVOCC The Great Ocean Line Pte Ltd. and will be provided strictly on the terms, conditions, exceptions, limitations and liberties of carriage expressly set out or referenced in the Bill of Lading form of The Great Ocean Line Pte Ltd. It is mutually agreed that these terms, conditions, exceptions, limitations and liberties are subject to the laws of the Republic of Singapore and that the jurisdiction for any claims or disputes against The Great Ocean Line Pte Ltd. under or in connection with the Bill of Lading is the Republic of Singapore. In addition to terms, conditions, exceptions, limitations and liberties of carriage expressly set out or referenced in the Bill of Lading form of The Great Ocean Line Pte Ltd. the terms and conditions of this document shall apply. In case of discrepancies between the provisions of the Bill of Lading form of The Great Ocean Line Pte Ltd. and this document, the provisions of the Bill of Lading form of The Great Ocean Line Pte Ltd. shall prevail.

SCHENKER •••D shall not be obliged to conclude individual agreements. An agreement about providing a specific individual shipment, irrespective of how many containers/packages this contains, shall only come into effect once confirmed in writing by SCHENKER •••D or once the shipment to be transported has been accepted. To the extent that individual agreements are concluded, the following contractual conditions shall apply:

Goods, packaging & documentation

Goods shall be accepted on the condition that the CUSTOMER has ensured they are packaged in a way which is seaworthy, fit for purpose, appropriate for container transport and stackable, and that goods are labelled in accordance with applicable regulations. The CUSTOMER shall be responsible for loading and unloading the means of transport and securing the load. Unless otherwise expressly agreed, SCHENKER EOOD's quotation only applies to the transport of non-hazardous commercial goods (as defined by the relevant dangerous goods regulations). The quotation shall be subject to unobstructed use of the routes, availability of the required cargo space and booking of the shipment (or call-off and dispatch management) by SCHENKER EOOD.

To the extent that empty containers are made available for loading in accordance with the order ('shipper's load, stowage and count'), the receiver must check immediately upon delivery that these are externally undamaged, suitable for loading and in particular have not been contaminated by odors. In the event of any complaints, these shall be made immediately in writing / electronically to SCHENKER EOOD. If this notification is not made, SCHENKER EOOD shall not be liable for any damage to cargo which occurs as a result of defects of the container existing at the time of loading.

All transportation and loading devices (e.g. containers) must be returned in a clean and undamaged condition. Repairs following damage or cleaning costs shall be charged in accordance with the expenses document. Any damage to transportation and loading devices or contamination of these shall not be covered by transport insurance.

LCL: The goods must be stackable and able to be moved with a forklift and packed for transport by the CUSTOMER for groupage transportation by road/sea or air and labelled accordingly.

Hazardous goods are subject to the dangerous goods regulations relating to the means of transport used; these goods must be enquired about separately and handled specially.

In general, orders from private individuals shall not be accepted. Transport of Fairs & Exhibitions-goods must be agreed separately.

Regulations for wooden packaging in the country of destination must be taken into account separately by the CUSTOMER.

It shall be the CUSTOMER's responsibility to submit the documents required for transportation.

The CUSTOMER shall be responsible for ensuring that all permissions required for the goods to be transported are attached. In the event of any negative consequences of this obligation not being observed, the CUSTOMER shall fully indemnify and hold harmless SCHENKER •••D and shall accept any appropriate internal handling costs in connection with this.

forwarder's liability insurance

The forwarder's liability insurance policy only covers damage caused culpably by the freight forwarder to goods in their possession and can therefore not replace cargo insurance. Generally excluded from cover are Burma / Myanmar, Cuba, Iran, Sudan, Syria, Democratic Republic of Congo, North Korea, Somalia and Zimbabwe. In particular, the forwarder's liability insurance policy does not cover costs in the event of general average.

Cargo insurance

The freight forwarder/shipper shall have limited liability. The maximum liability limits as per the General Terms and Conditions of The National Association of Bulgarian Forwarders, latest edition and/or those in various international agreements shall apply. Cargo insurance reduces the CUSTOMER's corporate risk with regard to the various liability limits and other hazards (e.g. Force Majeure). Taking out cargo insurance is recommended and can be done via a written order to SCHENKER •••D.

Force Majeure

The party affected by a case of Force Majeure shall not be responsible and liable for any delays or impossibility of performance caused by this, nor for any resulting costs. Force Majeure within the meaning of this provision shall be deemed to be all unforeseeable events or such events that – even if foreseeable – are beyond the sphere of influence of the affected party, and whose effects on contractual performance cannot be prevented through reasonable efforts by the affected party, e.g. strikes, consequences of strikes, terrorism, war, extreme weather conditions, epidemics, pandemics, quarantine restrictions, governmental interference. Costs that SCHENKER EOOD incur as a result of Force Majeure, such as storage fees in port terminals affected by the consequences of strikes, shall be borne without exception by the CUSTOMER. It is expressly agreed that all additional costs (such as demurrage, detention and storage costs, additional costs arising from congestion of the port or terminal operations) shall be passed on without exception in accordance with the SCHENKERocean tariff. Costs not covered by the SCHENKERocean tariff shall be passed on to the CUSTOMER at cost. If Force Majeure lasts for more than 60 days, both parties shall be entitled to terminate this agreement for cause.

The Coronavirus pandemic (“COVID-19”) has affected the current space demand extraordinarily leading to a severe capacity situation in the ocean freight market. All carriers advised ongoing blank sailings. The current situation has an impact on all trade lanes globally. SCHENKER EOOD's quotations for the client's shipments are based on uninterrupted departure schedules announced by the carriers and can only take into account the current exceptional market conditions to a limited extent. SCHENKER EOOD therefore reserves the right to adjust our quotation unilaterally at later stage in case of further, unpredictable events caused or related to the COVID-19-pandemic.

Additional services and costs, SCHENKERocean tariff

Additional costs which arise out of a separate order by the CUSTOMER, such as cargo insurance, courier service or extra journeys, confirmations, certificates, notarisations, etc. shall be invoiced separately.

Official taxes (e.g. customs, import VAT etc.) and costs arising from controls by authorities shall be borne by the CUSTOMER, passed on in accordance with fee documentation and payable immediately without exception.

Any demurrage, detention and storage costs (particularly port storage costs and costs for delayed return of containers) that may arise, as well as additional costs as a result of, in particular, congestion of port or terminal operations, shall be invoiced without exception according to the SCHENKERocean tariff. This is kept in SCHENKER •••D's offices and will be sent to the CUSTOMER on request.

Additional costs not covered by the SCHENKERocean tariff will be communicated on request and shall be passed on at cost.

Rebooking and change costs for shipments / containers already ordered shall be borne by the CUSTOMER in accordance with the SCHENKERocean tariff.

For cancellations by CUSTOMER the following rates shall apply:

- Booking cancellation between written order until 2 working days before planned pick-up
 - booking cancellation 2 working days before planned pick-up
 - booking cancellation 1 working day before planned pick-up
 - booking cancellation on planned pick-up day
- | | |
|---------------------|-----------------|
| EUR 500 / container | |
| 25% | of |
| 50% | of |
| 100% | of offered rate |

Loading time shall be free for 1.5 hrs (20'DC) and 2 hrs (40'DC), any standing time beyond this shall be charged to the CUSTOMER in accordance with the SCHENKERocean tariff.

Collection in the event of LCL/agreed groupage transportation shall be done by using a standard truck. Special requests (hoists, loading equipment etc.) must be commissioned separately.

Document dispatch: The original Bill of Lading (B/L) is a negotiable document, the loss of which shall be borne without exception by the CUSTOMER. In order to minimize this risk, dispatch by courier service is recommended, which shall, however, require a specific, written order by the CUSTOMER to SCHENKER EOOD.

Information about transit times, tariff or other details shall be non-binding. Booking information and any concessions shall also be non-binding unless confirmed in writing. SCHENKER EOOD does not guarantee any fixed transit times or dates.

Basically, any information on customs tariffs issued by employees of SCHENKER EOOD shall be non-binding and subject to alteration. This shall not release the CUSTOMER or someone commissioned by them from checking customs tariff numbers. SCHENKER EOOD only renders customs services as an agent on behalf of and for the account of the CUSTOMER.

Costs of returning empty containers to the port as instructed by the shipping company used shall be borne by the CUSTOMER.

The surcharges, port costs and public fees (e.g. tolls) listed are those which are current at the time the order is submitted. They are subject to alteration up to the day of shipment and are charged as being 'vatos' (valid at time of shipment).

If additional surcharges, costs and/or public fees are levied by the shipping company or other third parties up to the day of shipment (defined as the day stated on the B/L) or during the transport, whether this is before ocean transport, during ocean transport or onward shipment to the destination, which are not included in the SCHENKER ocean tariff, SCHENKER EOOD shall pass these onto the CUSTOMER at cost. This particularly includes the items listed below:

- High tide/low tide surcharges
- Congestion surcharges
- All demurrage and
- Detention charges
- Costs relating to waiting times
- Costs for gassing or degassing of containers
- Costs for phytosanitary processes (plant inspections etc.)
- Costs arising from customs inspections
- Multiple stops (additional, unplanned stops)
- Assignment costs
- Delivery order fees

Availability of empty containers in the inland depot and acceptance of empty containers in the inland depot shall not be guaranteed by SCHENKER EOOD and shall depend on the acceptance of the shipping company used.

If the stated, surcharge-free maximum goods value is exceeded, the surcharges invoiced by the shipping company shall be passed on to the CUSTOMER.

General

The delivery dates listed in quotations by SCHENKER EOOD are based on information from the shipping company; SCHENKER EOOD has no influence on them. SCHENKER EOOD shall never be liable for any delivery dates and transit times specified in the quotation being exceeded. SCHENKER EOOD shall not be liable for any delays in the port of departure or during the journey or for any changes to departure and arrival days or cargo closing dates, or in the event of Force Majeure.

SCHENKER EOOD shall be free to choose their own subcontractors.

The conditions listed herein shall apply for ocean freight export on a freight prepaid basis only and, if a quotation is obtained via one of our online platforms (e.g. DB Schenker | Connect), only when booking via the respective online platform.

The conditions listed herein shall apply for ocean freight import on a freight collect basis only and, if a quotation is obtained via one of our online platforms (e.g. DB Schenker | Connect), only when booking via the respective online platform.

Unless otherwise agreed, invoices to the CUSTOMER shall be payable without deduction. The second day after the invoice date shall be deemed to be the invoice receipt date. If the CUSTOMER claims a different receipt date, they must provide evidence of the receipt date. If payment is delayed, late payment interest shall be charged in line with corporate interest.

The conditions offered herein shall only apply if the whole route is booked.

All prices shall be net and exclusive of statutory value added tax.

Unless otherwise agreed, quotations and invoices shall be issued exclusively in local currency. If they need to be converted into another currency and/or from another currency into EUR, this shall be based on the conversion rates of SCHENKER EOOD (<https://www.dbschenker.com/de/de/business/transport/seefracht/umrechnungskurs>); for imports, this shall be the rate valid seven days before the ship's planned arrival and for exports, seven days before the ship's planned departure. Alternatively, the in-house rate or current rate of SCHENKER EOOD can be used, unless a different, written agreement has been concluded between the contractual parties. SCHENKER EOOD reserves the right to choose which rates and/or tariffs to use.

Regardless of the price rates mentioned in the contract, SCHENKER EOOD reserves the right to call the CUSTOMER to make an exceptional amendment of the rates and/or the rules of remuneration in case of the occurrence of one or more of the following circumstances:

- 1) change of any of the parameters defined in the contract by at least 5%.
- 2) Occurrence of an event independent from the SCHENKER EOOD, resulting in a significant increase of the costs of the provision of services, which could not have been predicted or the scale of the increase caused by that event could not have been determined precisely at the moment of signing this Contract or at the moment of the latest amendment.

In case of the occurrence of the premises mentioned in the paragraph above, SCHENKER EOOD shall notify the CUSTOMER in writing, under pain of nullity, 7 (seven) days in advance, about the change of the price rates and/or the rules of remuneration – applicable after 3 (three) days from the confirmation. If the CUSTOMER does not consent to the change of the price rates and/or the rules of remuneration or if, within 14 (fourteen) days from the date of the notification, the Parties do not sign an amendment to the Contract, SCHENKER EOOD shall be entitled to terminate the Contract with a 14 fourteen days' notice. During the period of notice existing, unchanged rates or rules of remuneration shall apply.

The quotation is meant exclusively for the CUSTOMER to whom it is addressed. The quotation shall be treated confidentially and may only be shared with third parties with the express written authorization of SCHENKER EOOD. The quotation shall expire if written acceptance is not sent within 14 days of the issue date. If a quotation is obtained via one of our online platforms (e.g. DB Schenker | Connect), the quotation expires if the CUSTOMER does not select it within the same browser session and it is not confirmed by SCHENKER EOOD in accordance with the procedure specified in these terms and conditions within 14 days from the date of its creation.

Regardless of a fixed contract term, SCHENKER EOOD has the right to terminate the contract with a notice period of 30 days.

SCHENKER EOOD is entitled to approach the CUSTOMER to negotiate a variation of contractual obligations to manage possible difficulties faced, e.g. unavailability of carrier's capacity, longer shipment routes/times, port and/or border congestions, significant reduction of volumes, etc. Possible variations include inter alia interim rights and obligations or suspension of KPIs.

The Parties agree that the export, import, re-export and in-country transfer of goods and/or services may be subject to restrictions under trade regulations, which include (without limitation) EU and U.S. export laws and regulations ("Trade Regulations"). Each Party warrants and represents that, in the fulfilment of its obligations under the Agreement, it will comply with all applicable Trade Regulations, as they may be amended or revised from time to time. Each Party confirms that neither itself nor its affiliated companies, shareholders or directors have been previously, or are currently, listed on any applicable sanctions or denied parties list ("restricted party"), which may include, inter alia, EU and U.S. lists. Each Party further warrants and represents is that it is currently not owned by 50% or more, individually or in the aggregate, by one or more restricted party(s) or acts on behalf of restricted party(s). Customer is responsible for determining whether Customer's goods/transactions are subject to Trade Regulations. Customer shall not engage SCHENKER EOOD to perform prohibited Services involving countries or persons subject to restrictions under Trade Regulations when the underlying transactions associated with those Services are subject to Trade Regulations. If necessary, Customer will obtain or qualify for all licenses, approvals, authorizations and/or exemptions required for compliance with Trade Regulations and provide SCHENKER EOOD with documentation of the same. SCHENKER EOOD reserves the right to suspend provision of Services without any liability in cases where the Services would violate Trade Regulations. Customer acknowledges that SCHENKER EOOD is not obligated to and will not provide Services relating to internal repression or military goods.

SCHENKER EOOD is not responsible for effects of the withdrawal of the United Kingdom from the European Union ("Brexit") and thus is not liable for any damages caused by delays due to the consequences of Brexit. This shall include, but is not limited to, delays in customs clearance and/or during border processing. Any additional costs due to the consequences of Brexit (e.g.

storage costs, demurrage and detention, customs fees, port costs, costs of personnel) may be charged to the CUSTOMER. The CUSTOMER will be informed once there is reliable information about additional costs. SCHENKER EOOD shall be unilaterally entitled to terminate this contract with formal notice to CUSTOMER if the withdrawal of the United Kingdom from the European Union leads to a fundamental change of the contractual circumstances. Fundamental changes shall include, but are not limited to (i) the contractually obliged provision of services is rendered impossible or (ii) the continuation of the contract will place a substantial and significant financial burden.

For all individual agreements concluded on the basis of an offer by Shenker EOOD, the General Conditions of the NATIONAL ASSOCIATION OF BULGARIAN FORWARDERS apply in the relevant current version available at <https://nsbs.bg>. and on the Schenker EOOD website www.dbschenker.com/bg. In case of discrepancies the Terms and Conditions of SCHENKER EOOD for Ocean Freight shall prevail.

Schenker EOOD shall not be liable for financial losses, indirect damages and consequential damages.

The CUSTOMER's general terms and conditions are not part of the agreement, even if they are not expressly contradicted.

If any provision of this agreement is invalid, this shall not affect the validity of the remaining provisions. The parties undertake to replace the invalid provision with one which comes as close as possible to the original provision.

Amendments and/or supplements to this contract must be made in writing to be legally valid. The same shall apply to any deviation from the written form requirement. No verbal ancillary agreements have been made.

Complaints about services rendered by Schenker EOOD can be submitted to the postal address of Schenker EOOD or via the company's website at schenker.bg@dbschenker.com. When submitting a complaint to Schenker EOOD, the client or the right holder is obliged to provide all the necessary documents, including photographs, to prove the complaint by reason and amount, and Schenker EOOD may require additional documents.

Schenker EOOD shall process the complaint according to the applicable law and valid insurance policies in force.

All disputes arising in connection with a concluded individual contract will be resolved by the parties through negotiations, consultations and mutually beneficial agreements, and in case of failure to reach an agreement - by the relevant competent court. Competent jurisdiction is the relevant court in Sofia, provided that such an agreement regarding jurisdiction is admissible and no other jurisdictions are prescribed by mandatory international law.